

From: David Ozarowicz [mailto:DOZAROW@msn.com]
Sent: Sunday, October 26, 2003 11:00 AM
To: KAQuinn
Subject: DirecTV, Hughes Electronics Corp.

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OCT 28 2003

Federal Communications Commission
Office of the Secretary

Commissioner Kathleen Q. Abernathy:

I read in the Wall Street Journal that the Federal Communications Commission is seeking more information regarding News Corp.'s proposed purchase of Hughes Electronics Corp's DirecTV service. The article quoted FCC Media Bureau Chief W. Kenneth Ferree. I would of sent this e-mail message to Mr. Ferree but do not see his e-mail address on the FCC web site.

As one small household in rural Maribel, Wisconsin I would like to voice my opposition to huge News Corp. acquiring DirecTV on the grounds that DirecTV is already being manipulated by a company too large to hear it's customers, cash flow is the bottom line. Last year I had technical difficulties with my DirecTV service and worked with the customer service representative. It came down to my having to pay DirecTV additional money for another DirecTV programming card without evidence of fixing the problem. After I returned the card DirecTV terminated my service when I didn't pay the total monthly bill which included the cost of the programming card (which I had promptly returned). DirecTV continued sending me DirecTV guides and billing even though they terminated my service. I filed a complaint with the Wisconsin Department of Agriculture, Trade, & Consumer Protection (Better Business Bureau) whom then notified DirecTV that the company illegally terminated my service with out due notice. DirecTV ignored the Wisconsin notice and turned my billing over to a collection agency. Nationwide Credit, Inc sent me many notices threatening to notify credit reporting agencies. A Josephine Stubbelfield, at 1-800-258-9022, called my wife every day, while I was at work, requesting payment.

DirecTV readily terminated a customer of many years for a \$20 programming card and effected our family credit rating for a \$57.66 billing dispute. I paid the \$57.66 last week and am following up with this protest of any DirecTV buyout for profit to Hughes Electronics Corp. or it's stockholders and a follow-up letter to the Wisconsin Dept. of Agriculture, Trade, & Consumer Protection.

Sincerely,
David A. Ozarowicz, P.E.
Maribel, Wisconsin 54227

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LISTENING
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